



Position: Community Ambassador

Positions Available: 5

Location: Healthy Ride office, your community, and all over Pittsburgh

Reports to: Community Initiatives Manager

Deadline: Friday, May 15, 2020

Compensation: \$5,000 for the total program period, June through November.

This is a part time seasonal position.

Healthy Ride seeks motivated individuals and 501c3 organizations to be our next class of Community Ambassadors!

Throughout 2018 and 2019 Healthy Ride bike share has expanded its network of bike stations across Pittsburgh, giving more neighborhoods access to bikes. As we expand we seek to build meaningful connections in these neighborhoods while offering paid seasonal positions for community members. We're looking for people with strong neighborhood ties to help Healthy Ride grow its outreach initiatives in the communities of Hazelwood, Homewood, Larimer, Uptown, the Hill District, and the Northside. These individuals and organizations will possess a passion for their community, and must be willing to gain the skills necessary to educate community members on current and forthcoming city bike infrastructure, bicycle riding safety, offer rider support, and lead group bike rides.

As an Ambassador you will be trained by Healthy Ride and our community partners to:

- Learn bicycle safety and gain confidence in riding on city streets
- Recognize where bike paths/trails are in your neighborhoods and the rest of the city in order to coordinate group rides
- Learn about new and upcoming safe cycling infrastructure and initiatives and communicate these updates to community members and new riders
- Be an example of why biking is a positive lifestyle choice and teach simple ways to start biking
- Be a main point of contact for your neighborhood regarding community bicycling initiatives
- Communicate the benefits of biking in relation to the community, personal health, environmental impacts, and the first/last mile of transit
- Provide enthusiastic, friendly, and passionate customer service for community cyclists of all ages
- Promote bike share and Healthy Ride outreach events using social media



Ambassadors will work approximately 20 hours a month and must have a flexible schedule in order to meet the following program goals:

- Attend all 4 Community Ambassador training events on:
 - Friday, June 12, 5:30-7:30pm
 - Saturday, June 13, 1-5pm
 - Sunday, June 14, 1-5pm
 - Friday, June 26, 5-6:30pm
- Attend all mandatory monthly check-in meetings on the third Wednesday of the month from 5:30-7:30pm
- Plan, recruit, and host 4 community bike rides
- Identify, plan, and attend at least 2 neighborhood events on behalf of Healthy Ride
- Collect feedback from your community and the Pittsburgh community at-large regarding current and upcoming bicycle infrastructure projects in collaboration with Healthy Ride partners
- Perform outreach at 2 Open Streets events in collaboration with Healthy Ride team
- Have one-on-one monthly in-person planning meetings with the Lead Community Ambassador at Healthy Ride offices

We're looking for people who are excited to get outside and ride!

Apply as an Individual:

To apply, please send us your resume or a list of work and volunteer experience, along with a cover letter that answers the following:

1. Why do you like to bike?
2. What are your favorite community events?
3. If you could focus your Ambassadorship on 2 Pittsburgh neighborhoods which ones would they be and why?
4. And what's an interesting story you'd like to share about one of those neighborhoods?

Apply as an Organization:

(You must be a certified 501c3 non-profit to apply as an organization)

To apply, please send us an organization profile including: Organization Name, EIN #, Year Founded, Mission Statement, Number of staff, Communities served , Organization Website.

Also, please prepare a cover letter that answers the following:

1. Why does your organization want to be a Community Ambassador?
2. Why does your team like to bike?
3. How do you think the mission of your organization overlaps with Healthy Ride's mission?
4. What programming does your organization offer that you believe could overlap with Healthy Ride?

Email your application to jobs@pghbikeshare.org with "Community Ambassador" in subject line.